

「Earthquake in Kumamoto, 2016」 Implementation of Emergency Telephone Interpretation Service

(Free of Charge/ Does Not Require a Contract or Registration)

BeBorn Co., Ltd, is a multilingual call center (our head office is located in Fukuoka).

We have decided to respond to the current state of emergency in Kumamoto by providing free, emergency telephone interpretation services, as follows. Should you have difficulties communicating with foreigners please contact us at the following number.

Emergency Interpretation Service Telephone Number: 092-687-5137

Period: April 16th, 2016 – August 31st, 2016 (the last day is an estimate)

Hours: 24 hours a day (during peak hours, it may take time to connect you to an interpreter)

Languages: English, Chinese (Mandarin), Korean, Thai, Vietnamese, Indonesian, Portuguese, Spanish, French, Russian

Service Charge & Registration: Free. No Contract or Registration Required

There are no qualifications or criteria that the person placing the call must meet. We will accept all interpretation requests from local governments, evacuation centers, news media, and tourism-related businesses, etc. who need assistance in communicating with foreigners.

(*the person calling will have to pay for their telephone provider call charges)

【Attention】

However, the emergency telephone interpretation is limited to emergency matters related to the earthquakes in Kumamoto. Please be aware that we will not accept calls inquiring about tourist information, reservations, or guide services, etc.

【Contact】

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